



**ANNE M. GANNON**  
CONSTITUTIONAL TAX COLLECTOR  
*Serving Palm Beach County*  
*Serving you.*

[www.pbctax.com/tdt](http://www.pbctax.com/tdt) |    @TAXPBC

# How To Guide: Reset Your Password

August 2022



## Step 1-2: Select Reset Password

1. From the NEW TDT User Log In Page, select “Reset Password”.

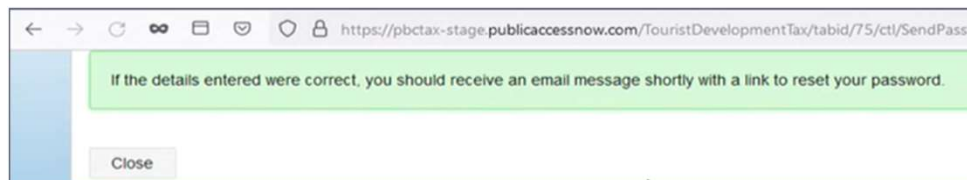
**TDT User Log IN**

Username:

Password:

Remember Login

2. Enter either your username or your email address, select “ Send Reset Link”. You will see a message that the email is on the way at the top of the page.



**Reset Password**

If you forgot your password an email with a password reset link will be sent to new password.

You can request the email by providing your email address or your user name

User Name:

Email Address:



## Step 3-4: Open the email and click the Reset Password Link

1. . Open the email and click “RESET PASSWORD LINK”.

The email will be from the Administrator Account ([donotreply@publicaccessnow.com](mailto:donotreply@publicaccessnow.com)) – Add this to your “Allowed Senders” group.

4. Enter your new password and select “Change Password”.

Dear TDT USER,

Your request from TDT USER to reset a password on the Palm Beach County Tax Collector online transaction website pbctax.publicaccessnow.com has been received.

Please click the link below to reset your password.

Username: TDTUSER

Click link to reset password: [RESET PASSWORD LINK](#)

Sincerely,  
Palm Beach County Tax Collector

**\*\*Note: If you did not request a Reset Password, please disregard this Message. \*\***

**Password Reset**



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For additional tutorials,  
please visit the TDT Support Center at  
[www.pbctax.com/tdt](http://www.pbctax.com/tdt)