Dear Palm Beach County Neighbors:

Another hurricane season is here. We know how destructive and unpredictable these storms can be, which is why it is critically important to plan ahead. I am pleased to offer our annual Hurricane Guide to help you prepare your home and family ahead of a storm.

Advanced planning and preparation are necessary if we are to keep our loved ones safe and our homes protected. In this guide, you will find information you need, such as important phone numbers, a timeline for storm preparations and a comprehensive list of supplies to keep in your hurricane supply kit. Use this guide to help you organize your home and family.

If you would like additional guides to share with neighbors, your community group or house of worship, please contact my office by emailing ClientAdvocate@pbctax.com. We will be happy to send extra copies. You can also download a copy from www.pbctax.com.

Stay safe,

Anne
Constitutional Tax Collector

Important Phone Numbers

<table>
<thead>
<tr>
<th>Emergency</th>
<th>911</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Safety</td>
<td>561-712-6000</td>
</tr>
<tr>
<td>TDD (Hearing Impaired)</td>
<td>561-712-5000</td>
</tr>
<tr>
<td>Community Helpline</td>
<td>561-233-1200</td>
</tr>
<tr>
<td>Animal Care &amp; Control</td>
<td>561-833-3273</td>
</tr>
<tr>
<td>Code Enforcement</td>
<td>561-233-5000</td>
</tr>
<tr>
<td>Consumer Assistance Hotline</td>
<td>800-435-7352</td>
</tr>
<tr>
<td>Constitutional Tax Collector</td>
<td>561-355-2264</td>
</tr>
<tr>
<td>Engineering &amp; Public Works</td>
<td>561-684-6600</td>
</tr>
<tr>
<td>FEMA</td>
<td>800-621-3362</td>
</tr>
<tr>
<td>Fire Rescue – Non-Emergency</td>
<td>561-712-6550</td>
</tr>
<tr>
<td>FPL Power Outage</td>
<td>1-800-4-OUTAGE</td>
</tr>
<tr>
<td>Health Department</td>
<td>561-840-4500</td>
</tr>
<tr>
<td>Palm Tran</td>
<td>561-841-4329</td>
</tr>
<tr>
<td>Parks &amp; Recreation</td>
<td>561-966-6600</td>
</tr>
<tr>
<td>Price Gouging</td>
<td>866-966-7236</td>
</tr>
<tr>
<td>Roads, Drainage &amp; Traffic</td>
<td>561-684-4013</td>
</tr>
<tr>
<td>Salvation Army</td>
<td>561-686-3510</td>
</tr>
<tr>
<td>Sheriff (PSO) – Non Emergency</td>
<td>561-688-3000</td>
</tr>
<tr>
<td>Solid Waste Authority</td>
<td>561-640-4000</td>
</tr>
<tr>
<td>Traffic Signal Repair</td>
<td>561-683-6885</td>
</tr>
<tr>
<td>United Way</td>
<td>561-375-6600</td>
</tr>
<tr>
<td>PBC Water Utilities</td>
<td>561-740-4600</td>
</tr>
</tbody>
</table>

Definitions

**HURRICANE CONDITIONS** (sustained winds of at least 74mph) are

**HURRICANE-FORCE CONDITIONS** (sustained winds of at least 74mph) are

**MINIMAL (74-95 MPH WINDS)**

- Damage primarily to shrubbery, trees, foliage and unanchored homes; no real damage to other structures; some damage to poorly constructed signs. Sign and tree damage; no real damage to other structures.

**EXTREME (90-95 MPH WINDS)**

- Damage to shrubbery and tree foliage; some trees blown down. Major damage to exposed mobile homes. Extensive damage to poorly constructed signs. Some damage to roofing materials of buildings; some wind and door damage. Some structural damage to small buildings. Mobile homes destroyed. Extensive damage to poorly constructed signs. Foliage torn from trees; large trees blown down. Many constructed signs blown down. Damage to shrubbery, trees, foliage and unanchored homes; no real damage to other structures.

**CATASTROPHIC (155+ MPH WINDS)**

- Complete destruction of mobile homes. Flat terrain 10 feet or less above sea level flooded inland eight miles or more. Complete destruction of buildings. Serious flooding at coast and many smaller structures near coast destroyed; larger structures near coast damaged by battering waves and floating debris. Low-lying escape routes inland cut off by rising water three to four hours before arrival of hurricane center. Considerable damage to piers; marinas flooded. Small craft in unprotected anchorage torn from moorings. Evacuation of some shoreline residences and low-lying areas required. Extreme damage to exposed mobile homes. Extensive damage to poorly constructed signs. Complete destruction of mobile homes. Major damage to buildings. Coastal roads and low-lying escape routes inland cut off by rising water two to four hours before arrival of hurricane center. Considerable damage to piers; marinas flooded. Small craft in unprotected anchorage torn from moorings. Evacuation of some shoreline residences and low-lying areas required. Considerable damage to piers; marinas flooded. Small craft in unprotected anchorage torn from moorings. Evacuation of some shoreline residences and low-lying areas required.
3 MONTHS BEFORE HURRICANE SEASON
• Begin purchasing supplies for your Family Disaster Supplies Kit.
• Inspect your window protection for rust, missing bolts, damage, etc. Repair immediately.
• Inspect your walls, windows, garage door and roof for conditions that may allow wind damage.
• If you are in an evacuation area, make an evacuation plan for you and your family.
• Complete all major cutting/tree removal from December through April.
• Visit pbgov.com/DEM and sign up for ALERT PBC text notifications.
• Download the PBC Emergency Management app “PBC DART - Disaster Awareness & Recovery Tool” on your mobile device.

1 MONTH BEFORE HURRICANE SEASON
• Check your utility bills to see who provides your water, gas and electric. Write this information in the space provided below.
• Contact your city at the Solid Waste Authority of Palm Beach County to determine who picks up your trash and yard debris, and record the information below.
• Complete the assembly of your Family Disaster Supplies Kit. Purchase non-perishable foods and medicines last.
• Check with your doctor and/or pharmacy to determine how best to assure your prescriptions will last through a storm.
• If needed, register for the Special Needs Shelter, 561-712-6400.
• Assess your landscaping to determine if trees need to be trimmed or ornaments removed before a storm.
• Establish a contact number with your employer to stay informed on your return to work immediately following a storm.
• Make arrangements in advance for your pets; contact Animal Care and Control about pet sheltering or ask your veterinarian.

1 WEEK BEFORE HURRICANE SEASON
• Review your family plan with your family and establish who will be your out-of-town contact.
• Double-check your shelter information and confirm the location. Write this information in the space provided.
• Visit pbgov.com/DEM to find your closest gas station and grocery store with backup power. Write this information in the space provided below.

Your Family Disaster Supplies Kit

FOOD AND WATER
• One gallon of water per person per day for at least five days

Water for drinking, cooking and bathing will be needed; store enough for family members and pets before the storm.
  • Dry cereal
  • Canned fruits
  • Canned vegetables
  • Canned juice
  • Canned meats
  • Instant coffee/tea/powdered drinks
  • Jelly
  • Energy snacks (granola bars/raisins)
  • Bread, muffins, bagels

Portable items should be changed or replaced every six months.

FIRST-AID SUPPLIES
• Scissors
• Sunscreen
• Thermometer
• Tweezers
• Sanitary hand wipes/liquid soap
• Safety pins, assorted sizes
• Rolls of gauze or bandages
• Petroleum jelly
• Adhesive bandages
• Anti-diarrhea medication
• Aspirin or non-aspirin pain reliever
• Antibiotic ointment
• First aid manual
• First aid tape
• Rubbing alcohol & hydrogen peroxide
• Antiseptic spray
• Insect repellent
• Extra supply of prescription medication
• Face masks for every family member

KEEP IN A WATERPROOF CONTAINER
• Bank account numbers
• Family records (birth, marriage, death certificates)
• Inventory of valuable household goods, important telephone numbers
• WILL, insurance policies, contracts, deeds, stocks & bonds
• Credit card account numbers
• and companies
• Passports, Social Security cards, immunization records
• Voter registration information
• Recent family pet photos
• Local & state road maps
• Cash & traveler’s checks, change

COMMON AND HEAVY TOOLS
• Battery-operated radio
• Crowbar
• Flashlight
• Extra batteries
• Tarps, for temporary roof repair
• Assorted nails, wood screws
• Pliers, screwdriver, hammer
• Heavy cotton or hemp rope (non-electric can opener, utility knife)
• Dust & masking tape
• Hatchet/hand saw
• Plow/depth & fasteners to cover windows
• Disposable dust mask
• Plastic safety goggles
• Fire extinguisher

HELPFUL SUPPLIES AND SPECIAL ITEMS
• Camping lantern with extra batteries
• Portable camp stove or grill
• Indoor/outdoor grill fuel/charcoal, lighter fluid
• Battery operated fan with extra batteries
• Phone charger
• Cooler filled with ice
• Games/activities for kids/family
• Blankets/Sleeping bags
• Baby food
• Diapers
• Baby wipes
• Shampoo
• Toothpaste
• Denture care items
• Extra eyeglasses or contact lens storage
• Feminine supplies
• 1 gallon of water per pet & water bowl
• Pet food & water bowl
• Leash or pet carrier
• Plastic storage container to hold non-drinking water

CLEANING AND STORAGE
• Chlorine bleach
• Liquid dish & hand soap
• Broom, mop and bucket
• Latex gloves
• Toilet paper, paper towels
• Plastic garbage bags, ties
• Plastic wrap
• Large plastic zip bags
• Aluminum foil
• Matches, lighter
• Plastic storage containers
• Paper plates, disposable cups & plastic utensils

MY IMPORTANT INFORMATION
My water provider is: Phone #:
(check water bill)
My electric provider is: Phone #:
(check electric bill)
My gas provider is: Phone #:
(check gas bill)
My garbage and debris pick-up is provided by: Phone #:
___________________________________________
___________________________________________
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___________________________________________
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__________________________________________________

My phone provider is: Phone #:
(check phone bill)
My local shelter is: Phone #:
My local grocery store powered by generator is: Phone #:
My local gas station with emergency power transfer switches is: Phone #:
My local home improvement/hardware store powered by generator is: Phone #:
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