



# TAX TALK

WITH ANNE M. GANNON  
CONSTITUTIONAL TAX COLLECTOR

Serving Palm Beach County • Serving you.



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Like many of you, I am excited to say good-bye to 2020, and greet the new year with hope and optimism! In this issue of *Tax Talk*, I am pleased to share an update on some of the innovative work we are doing to provide the safe and convenient service you've come to expect from this office.

A quick reminder our offices will be closed Friday, Jan. 1 for New Year's Day and Monday, Jan. 18 for Martin Luther King Jr. Day. We're always open online at [www.pbctax.com](http://www.pbctax.com).

Please accept my best wishes for a healthy and prosperous new year.

Regards,

Anne M. Gannon  
Constitutional Tax Collector, Serving Palm Beach County

## YOU MUST MAKE AN APPOINTMENT FOR IN-PERSON SERVICE.

We serve Palm Beach County residents only.  
Schedule your appointment today  
at [www.pbctax.com](http://www.pbctax.com).

### BUILDING FOR THE FUTURE IN WESTLAKE

Did you know Palm Beach County's population is expected to increase 16% by 2030?

Nowhere is this growth more visible than in the new city of Westlake, a master-planned community located west of Royal Palm Beach and north of Loxahatchee Groves.

For every new home built in our county, an additional 2.3 people require tax collector services. With our Royal Palm Beach office unable to meet this future demand, the new 23,735-square-foot office in Westlake provides a gateway to better serve our western communities. The new office is currently under construction on Town Center Parkway South next to Palm Beach County Fire Station 22. Upon its completion, the Royal Palm Beach office will be closed.

"I want to commend our tax collector, Anne Gannon, for having the foresight to secure a foothold in the community now so her office will be prepared for the population growth we expect over the next decade or so," John Carter, vice president of Minto Communities, said in a statement.

Designed by Song + Associates, Inc., a woman-owned, certified M/WBE firm headquartered in Palm Beach County, the new office is expected to begin serving clients in early 2022.



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[www.pbctax.com](http://www.pbctax.com)

Tax Collector Gannon invites you to contact  
our office with questions at (561) 355-2264  
or [ClientAdvocate@pbctax.com](mailto:ClientAdvocate@pbctax.com)



## SELF-SERVICE KIOSKS COMING SOON TO A PUBLIX NEAR YOU!

I am excited to give you a sneak peek at our new self-service kiosks which will be installed at five Publix locations throughout Palm Beach County. As this newsletter goes to print, we are working with Intellectual Technology, Inc. to complete installation and testing.

The kiosks are just one more way this agency is leveraging technology to expand our ability to conveniently provide motor vehicle services to Palm Beach County residents. Clients will be able to use the kiosks to renew vehicle registrations on the spot – no need to wait for your decal to arrive by mail!

As we go to print, kiosks are planned for the following locations:

- Publix at Promenade Shopping Plaza, Palm Beach Gardens
- Publix at Greenwood Shopping Center, Palm Springs
- Publix at Boynton Lakes Plaza, Boynton Beach
- Delray Beach – Coming soon!
- Publix at Garden Shops at Boca, Boca Raton

If you encounter any issues using a kiosk, support is provided by the vendor. Contact them directly at the phone number on the front of the kiosk. More information can be found at [www.pbctax.com](http://www.pbctax.com) or by following us on Twitter, Facebook and Instagram.



## “WARM THEIR SOLES” DRIVE BENEFITS LOCAL HOMELESS SCHOOLCHILDREN

Palm Beach County Tax Collector Office employees donated over \$2,400 during their November charitable drive called “Warm Their Soles.” Employees used the donations to purchase socks and underwear which will be distributed to local homeless schoolchildren by Living Hungry, one of the agency’s Community Giving Partners.

“I am so proud of our generous employees who continue to provide much-needed support to homeless schoolchildren in our community,” said Tax Collector Gannon. “Whenever there is a need, our employees always step up and give.”

## SAVE MONEY IN JANUARY

If you pay your property tax bill in January, you will receive a 2% discount. Pay smart by paying online. It’s the fastest and safest way to pay! Online payments are processed in just one to three business days. Avoid the 2.4% credit card convenience fee when you use eCheck, our free online payment option. Remember to pay 2020 property tax by March 31, 2021. Property tax becomes delinquent April 1.

## IMPORTANT DATES & DEADLINES

- Jan. 1** New Year’s Day – Offices closed
- Jan. 18** Martin Luther King Jr. Day – Offices closed
- Jan. 31** Last day to receive 2% property tax discount



Born in March? Your registration expires at midnight on your birthday. Don’t wait delay! Renew up to 90 days in advance at [www.pbctax.com](http://www.pbctax.com).

**REAL★ID** Deadline

**Oct. 1, 2021**

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