



CALLING 511 MADE EASY

Callers can skip the language and main menu prompts by interrupting the system and immediately asking for information in English. Spanish speaking callers must first **press 2** or request **Español** before giving any other commands.

To learn what traffic is like on a specific 511-covered roadway

- » Say **Traffic** (optional)
- » Say the **Roadway** name (I-4, State Road 826, A1A)
You can ask for a roadway in several ways. For example, Interstate 4 or I-4.
- » Say **Exit** or **Mile Marker** then the number, a **City** or **County**, or a **Cross Street** (on non-Interstate roadways). Or ask for **All Reports**.
- » The system will report any unusual conditions in that area
- » You can then choose another section of the same roadway, a different roadway; or return to the **Main Menu**.

To learn how long the trip is from here to there

511 does not offer point-to-point travel times, but does offer travel times between pre-determined highway segments.

- » Say **Travel Times**
- » Say a **Roadway** name (I-95, State Road 408, Veterans Expressway) and choose a **Direction**
- » Listen for the segment or segments that cover your trip, then request that **Segment Number**.

Segments are named by cross streets and exits. Exit numbers are based on the nearest mile marker.

- » You can **interrupt** the system when you hear the segment you want and ask for that segment number.

To check general roadway conditions in an area to discover the best route

- » Say **Traffic** (optional)
- » Say a **City** or **County** name (Tampa, Broward County)
- » The system will report any unusual conditions in that area and a list of affected roadways
- » Say the **Roadway** name to hear specific reports or say **All Reports** to hear all area roadway reports

To connect to an airport

- » Say **Airports**
- » Say the **Airport Name** or **Three-Letter Airport Code** of the airport you want (Tallahassee Regional Airport or TLH)
- » The system will transfer you to that airport

To connect to a public transit agency

- » Say **Public Transit**
- » Say the **Transit Agency** name you want, or to ask for a list of covered agencies, say **Covered Agencies**
- » From the list of covered agencies, say the **Region** you want, then say the **Agency** name
- » The system will transfer you to that agency





CHECKING TRAFFIC ON FL511.COM MADE EASY

To learn what traffic is like on 511-covered roadways

- » On the **Home Page** map, click on the **Region** where you plan to travel
- » On the map legend, click on the check boxes next to **Incidents** [!], **Construction** [!], **Congestion** [!], **Weather** [!], and **Other** [!], to see icons for current information
- » Hover over or click on an **icon** to view details

Important:

- » To check **Travel Times** on a roadway, zoom in on the map until the Travel Times check box becomes active, then click it
- » Hover over a **colored roadway segment** to view Travel Times on that segment

OR

- » Click on the **Traffic** link in the header
- » Click on the **Incidents** tab
- » Choose a specific **highway** from the All Highways drop-down menu
If there are no incidents on your selected highway, the highway will not appear in this list.
- » Filter your search by **County** or **Region**. If the Highway, County or Region is particularly busy, filter the list by incident **Severity** or **Type**, or choose **Direction** of travel
- » Click on the **Estimated Travel Times** tab. Choose Region, County, Highway and Direction of travel from the drop-down menus

To view Florida Department of Transportation traffic cameras to see roadway conditions

- » On the **Home Page** map, click on the **Region** where you need information
- » Zoom in on the map until the **Cameras** [!], check box becomes active, then click it
- » If the camera icons on the map are too close together, continue zooming in
- » Hover over or click on a **camera icon** [!] to view a still image from that camera
- » If the camera image window says **"Camera Stream,"** click on the camera stream link to see the live video stream

OR

- » Click on the **Traffic** link in the header
- » Click on the **Cameras** tab
- » Choose your **region, county** or **highway** from the drop-down menus. Then choose a **sDirection** of travel
- » To view cameras with an available live video stream, click on the word **Stream** in the list header. Cameras with live video streams display a video camera icon in that field
- » Click on the **video camera icon** [!] to view the live traffic camera stream

The screenshot shows the Florida 511 website interface. At the top, it says "Welcome to Florida's Statewide 511 Website" and "511 IS A FREE RESOURCE OF FDOT". Below this is a navigation bar with links: Home | Traffic | My Florida 511 | Construction Info | Emergency Info | Transit | Links | Help | Newsroom. An alert banner reads: "ALERTS: Miami-Dade: US-441 NB ramp to Turnpike/ SR-826 WB is closed due to construction. Expect delays in the area." Below the alert is a navigation menu with tabs: Map | Incidents | Message Boards | Cameras | Estimated Travel Times | My Florida 511. The main content area shows a map of Orlando with a camera view of I-4 at Church St. The camera view shows a multi-lane highway with traffic. A legend on the right side of the map shows traffic speeds and estimated travel times, along with icons for cameras, message boards, incidents, construction, congestion, weather, and other. The camera view shows a live video stream of the highway.

Provided by the Florida Department of Transportation; 511 is toll-free. Standard cell phone minutes or text message charges may apply.

